PROPYLEUS

YOUR DIGITAL GUARDIAN

ANDROID / ENGLISH

FAMILY

User manual



PROPYLEUS FAMILY

For parents, guardians and family members. Steps for invitations, protection, zones, private updates and optional adult Wellness.

1.0.67 / NOVEMBER 2026

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Your guide

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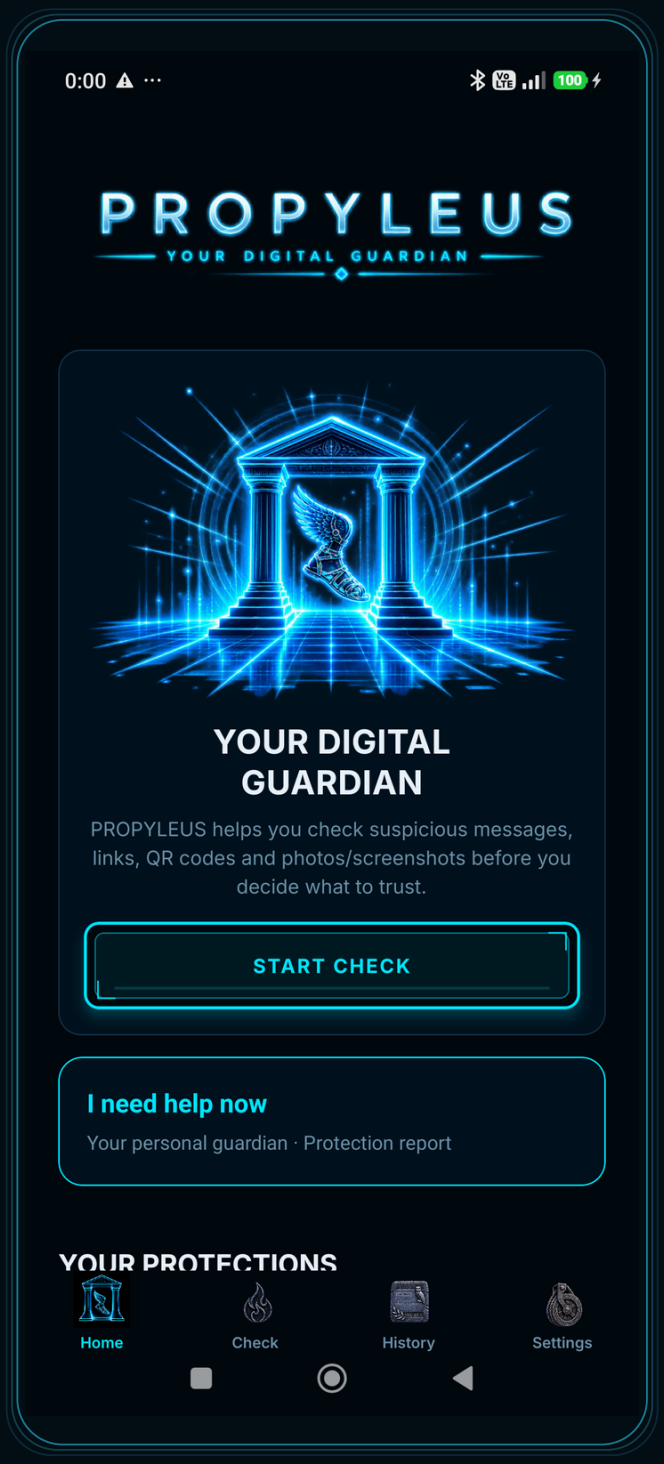
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These instructions cover Android. Settings labels may vary by device.

02 / YOUR APP

Meet your home screen



Home

Start a check and see your protection cards.

Check

Choose a message, link, photo or QR.

History

Return to your saved personal checks.

Settings

Manage language, account, plan and permissions.

Example screen in English. Available cards depend on your plan and choices.

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Getting started and navigation

Start with the app for your plan. FREE and SINGLE are in PERSONAL. FAMILY and BUSINESS have their own apps. These instructions cover Android and the 1.0.67 series. Phone settings may use different labels.

01 Open the app, choose EL or EN and read the introductory notices. Accept only if you agree.

02 Sign in to your PROPYLEUS account or use the account creation option. For a team invitation, use the email address that received it.

03 If asked, select your correct age category and role. This determines the available flows.

04 Open Settings and check your plan and sign-in status. Allow verification to finish before enabling additional features.

The four main tabs

- Home: start a check and view available protection cards.
- Check: choose a message, link, image or QR code.
- History: return to your saved personal checks.
- Settings: manage language, account and permissions. Family and business sections depend on the app and your access.

The question-mark help button explains the current section. An Android permission, enabling protection and sharing information with another person are separate choices.



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Checking messages and links

Received a message asking for payment, a password or urgent action? Check it before opening its link or replying. Completing a manual analysis requires an internet connection.

Suspicious message

01 Tap Check and then “Suspicious message”.

02 Copy and paste the relevant text. Keep the context and suspicious link, but remove passwords, card details and unrelated personal data.

03 Tap “CHECK THIS” once and wait for the result.

04 Read the risk indication, explanation and suggested next steps. Choose “NEW CHECK” to examine different content.

Website address

01 Select “Website address”.

02 Paste the complete address, including http:// or https://. You do not need to visit the site before checking it.

03 Run the check and read the result before deciding what to do next.

Using the result

The result is guidance, not a safety certificate. If information is insufficient or the check is partial, do not treat the absence of a warning as approval. Confirm sensitive requests through a known, independent channel.

For example, a message saying “your account closes today” is not trustworthy simply because it displays a familiar logo. Open the service’s official app instead of following the link.

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Photos and QR codes

Photo or screenshot

01 In Check, choose “Photo / Screenshot”.

02 Choose an image from your phone or use the camera option to photograph content on another screen. Grant the relevant permission only if you want to use it.

03 Keep the complete message, sender and links readable, without glare. Review the preview and remove unrelated private information before submitting.

04 Tap the photo/screenshot analysis button. The image is sent for text recognition as described in the privacy notice. Read the result.

Scan a QR before taking action

01 Select “QR code”, allow camera access and point the camera at the code.

02 Read the recognised content. For a website link, use the analysis option before opening its destination.

03 If the content is unsupported, do not assume it is safe. The app does not execute it or automatically connect you to Wi-Fi.

04 In a venue such as a café, ask staff to confirm the correct QR if you suspect tampering or a sticker placed over the original.

History and checking again

Open History to revisit a saved check. Its date matters: an old result does not establish the current situation. Personal history remains on the device; it is not a shared family or company dashboard.

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Enabling Online Protection

Online Protection examines available text in new Android notifications for risk signals. It does not open your conversations or see text the operating system does not provide. Set it up separately on each device.

01 Open the Online Protection card on Home, or go to Settings → Online Protection.

02 Tap “ACTIVATE” and read which information is used.

03 Follow the notification-access guide. In Android, select PROPYLEUS and allow access if you agree.

04 Return to the app and also allow PROPYLEUS to display its own notifications so that you can see warnings.

05 Wait for the active and connected status. Use the screen’s test-warning option to check that a warning is displayed.

If you see App was denied access

Android may restrict sensitive permissions for apps installed from an APK file. Open phone Settings → Apps → PROPYLEUS → App info. If the menu offers “Allow restricted settings”, use it only for an installation you trust, then return to the guide. Do not disable Play Protect. Contact support if the option is missing.

Checking and stopping protection

If access is already enabled but the service is disconnected, follow the reset help: switch access off, wait two seconds and switch it on again. Then check the status in PROPYLEUS. A test warning checks notification display, not detection of every possible threat.

Use the protection switch to stop it. Stopping already active protection does not require a new online plan check. Sharing with a guardian or company is configured separately.

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Enabling call protection

The card may be labelled Unknown Call Protection. It checks unknown numbers through a reputation service and displays available indications. It does not automatically block the call.

01 Open the call protection card on Home or its section in Settings.

02 Read the notice and follow the guide in order. Grant the permissions explained at each step.

03 At the call-app selection step, open settings and choose PROPYLEUS for caller identification and spam screening when Android offers that option. The exact label varies by device.

04 Return to PROPYLEUS and complete any remaining notification or warning-display steps.

05 Confirm that the card is active. If a step did not finish, reopen the guide rather than assuming protection is operating.

What a warning means

- Unknown number: there is not enough information for a reliable conclusion.
- Suspicious or reported as high risk: take care and verify independently. A report does not establish the caller’s identity.
- Caller-ID spoofing is possible. Do not disclose passwords or payment details. Hang up and call a known official number if needed.

If settings do not open

Check Android’s default apps for a caller-ID or call-screening option. If the required role is not offered, the feature may be unsupported on that device. Keep the guide’s message and contact support. Do not make emergency or premium-rate calls to test it.

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Family and invitations

The base FAMILY plan includes six seats in total, including the owner. Each person uses their own account. Joining the group does not automatically enable location, notification access or Wellness sharing.

For the owner or guardian

01 Go to Settings → “My family” and open members or invitations.

02 Enter the recipient’s email. Choose the correct role: member or guardian, as permitted by your own access.

03 Check the available seat, email and role before sending. Do not publish the backup invitation code.

04 After acceptance, check the members list. Configure permissions and protection separately on each member’s phone.

For the invited person

01 Open FAMILY and sign in with the email address that received the invitation.

02 Open the invitation, or use the invitation-code option if the link does not work.

03 Review the group and role you will join, and accept if you agree.

04 Return to the family section and confirm that the correct family is shown.

Roles and changes

The owner manages roles; guardians can perform only the actions their role permits. Before removing a member, read the confirmation and then check seat availability. Children from age nine use the child-facing experience with parental explanation and supervision. Adult members choose their own optional sharing settings.

Assigning an existing Wellness seat

As the add-on owner, open “Manage seats” from Wellness, load your seats and select an eligible member. Allocate a seat and confirm, then check the updated list. Releasing a seat is a separate action; it does not remove group membership or change billing. The member must enable their own Wellness permissions and consent.

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Location zones and schedules

First on the member’s phone

01 Open FAMILY location and start the sharing guide.

02 Follow the notices for location, accuracy, background access and battery settings. Permissions are granted visibly on that device.

03 Complete the guide’s test location submission. Keep a connection available for delivery.

Then on the guardian’s phone

01 Open the map, tap “Refresh locations” and select the member. Check the last location’s time and accuracy.

02 For a new zone, choose its point and radius on the map and give it a clear name such as School.

03 Select the member, arrival or departure, and the check frequency. Review the summary and save.

04 If using the zone guardian, first ensure an active zone and a recent location exist. Enable it and perform a real check with the member before relying on updates.

Check ins schedules and trip mode

A member can send a status such as “I am safe” or request contact. The guardian checks when the reply was sent. In schedules, choose the member, available days and time. Trip mode pauses your own scheduled check-in requests for a selected period; it does not record a GPS route or cancel SOS.

The last known location may be old. Missing permission, GPS, connectivity or synchronisation can prevent an arrival from being recorded. No event does not prove that the member never entered the zone.

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Private guardian updates

Signals from suspicious messages and calls can be shared with a selected active guardian after separate setup. They are indications for assessment, not proof of bullying, harassment or another act.

On the member’s device

01 Enable the relevant protection and check its permissions.

02 Open “Private guardian / caregiver updates” in the family area or through the protection screen’s related link.

03 Select an active guardian. Choose whether to share only the risk signal or also available text from the suspicious notification.

04 Read the sharing scope and duration, confirm the relevant agreement and enable it. Wait for confirmation that the setting was saved.

On the guardian’s device

01 Enable PROPYLEUS device notifications.

02 When an update arrives, open it and check the member, event time and available details. Refresh recent shares if needed.

03 Contact the member calmly through a known channel. For location, open the family map separately and check for a recent permitted record.

Duration and withdrawal

Protection updates remain enabled until withdrawn. Access to each recent share is short-lived, up to 15 minutes. Offline, an encrypted pending delivery may remain for up to 24 hours. Stopping sharing from the same screen cancels this device’s pending deliveries.

Call protection does not share the phone number. Automatic Wellness updates have their own setup, described in the dedicated section.

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Personal Wellness and SOS

Wellness uses real records from compatible Health Connect sources. Active Wellness access for your own seat is separate from the base subscription. A purchase does not automatically grant health-data permissions. This feature is for adult users.

Reading your own measurements

01 Synchronise your watch or supported device with its health app and Health Connect. Check there for recent records.

02 Open the Wellness card. Read the notice, confirm the measurements are yours and grant the requested permissions.

03 Request a reading and check its value, timestamp and source app. Available period views require the agreement shown on screen.

Automatic Wellness checks

01 Open “Automatic Wellness checks” → the step-by-step setup.

02 Choose available measurements, personal limits and a check interval. Follow a health professional’s guidance for limits.

03 For personal use choose “Only me, on this phone”. Grant health and background permissions and enable notifications.

04 Review the summary, confirm your agreement and enable the feature. Use the stop control to end automatic checks.

Checks use newly available records; they do not continuously measure from the watch. Blood-pressure or oxygen values are not created if absent from the source. Heart rate does not establish stress, and Wellness does not diagnose conditions.

Requesting help with SOS

Open SOS or “I need help now”, read what will be sent and select an available recipient. Include location only if you choose and have granted permission. Review and confirm sending. Options vary by edition. A recorded request does not mean it was read. In immediate danger, use emergency services without waiting for the app.



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Automatic Wellness caregiver updates

This flow is for an adult member with active Wellness access and a selected active caregiver in the family. Buying or managing the plan does not give a caregiver access to the full health history.

Setup by the adult member

01 First connect Health Connect and confirm that recent real measurements exist.

02 Open Wellness → “Automatic Wellness checks” → step-by-step setup.

03 Choose available measurements and the personal limits you want to use. Set the check interval.

04 Select the appropriate active guardian or caregiver instead of “Only me”. If missing, check their FAMILY membership and role.

05 Grant reading and background permissions, read what will be shared and personally give the specific agreement. Review the summary and enable it.

06 Check the enabled status and last-check time. The caregiver must allow notifications on their own device.

What the caregiver receives

When a check finds an available recorded value outside personal limits, it can send the selected values, timestamps and a partial-data indication. The update is accessible for up to 15 minutes. Encrypted pending deliveries can remain for up to 24 hours, with authorisation rechecked before delivery.

To stop, use the Observer stop control and withdraw sharing where shown. The manual “Share this measurement” option is different: it requires your action and confirmation each time. Neither flow is a medical emergency-alert service.

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Subscription privacy and support

Plan and add-on access

Check the active plan in Settings. Before buying, read the term, final price and renewal conditions shown by Google Play. Do not repeat a purchase just because access did not appear immediately: check your PROPYLEUS account, Play account and connection, and use restore or purchase verification where offered.

For subscriptions purchased through Google Play, manage or cancel them in Play → profile → Payments and subscriptions → Subscriptions. Uninstalling the app or deleting an account does not cancel a subscription. Read the app's cancellation and refund section before proceeding.

Common difficulties

- Plan missing: check that you are in the correct app and account, and complete online verification.
- No notification: check notification permissions, active protection, connectivity and battery restrictions. For sharing, also check the recipient and consent.
- No measurements: first check the watch app and Health Connect. Missing data does not mean a normal condition.
- Invitation does not open: use the invited email and the private backup code. Request a new invitation if it expired.
- Check does not finish: check connectivity, input format and available allowance. Avoid repeated submissions.

Your choices remain yours

You can stop optional protection and sharing in their respective screens. Android permissions can also be withdrawn in phone settings. Leaving a group, deleting an account and cancelling a subscription are different actions. Read each confirmation before proceeding.

For help: propyleus@it-e.gr. Include your plan, app version, device model, Android version, exact message and the steps leading to it. Do not send passwords, health data or private messages. If a screenshot is needed, hide private details first.